

This Warranty only covers products manufactured by **Master Battery, S.L.** (below is short for Master Battery) and does not cover any products manufactured by others.

1. WARRANTY TERMS

UE-48LI100-3U Series are guaranteed with 5 years, details refers to the product manual; and the warranty time is from the date of delivery.

Mark:

- 1.1. The products should be used under normal condition or used consistent with instructions recommended in the manual.
- 1.2. The products carry their own warranties and should be considered before returning any products.
- 1.3. Master Battery will not accept returned items without prior notice.
- 1.4. During the warranty period, any defective products will be repaired or replaced by Master Battery free of charge.
- 1.5. Master Battery will return the products to the customer in working condition.

2. RETURN POLICY

- 2.1. Master Battery will place or repair defective products with in 10 working days upon our approved inspection of the returned products.
- 2.2. Master Battery will absorb the freight for sample delivery.
- 2.3. Master Battery will not be responsible for any costs or expenses caused by following conditions:
 - A. Product that has been modified by the user.
 - B. Product was not installed or maintained according to manual or specification.
 - C. Product was subject to unusual physical or electrical stress, misuse, or negligence.
 - D. Other damages caused after receipt of product by customer.

3. RETURN PROCEDURE

To obtain approval of product return to Master Battery, customer needs to follow our return procedures below:

- A. Email the detailed information to sales who you contact. It should include the "customer name and address", "Invoice number", "Defective products quantity and items", "The testing report of defective products or Proof photos".
- B. Returned product will be inspected upon arrival at the factory. Master Battery request 1 pc defective products to analysis.
- C. **Note:** Master Battery does not pay compensation for the defected products.
Master Battery will only replace the defected products.

Returned product will be inspected upon arrival at the factory. Once product is determined to be defective, we will replace or repair the product within 10 working days.

Notice: Any return without authorization of Master Battery will not be accepted.

4. REPAIRING WORK

In order to reduce the return cost from the oversea customers, upon the agreement, we can let our customers to analyze the defect or failed battery with their professional experience and skills. If the analysis reports provided by our customers are judged by Master Battery legally, we will offer some parts and components free of charge to repair and don't require the goods to return.